

# Troubleshooting for payments with PayPal


When you make a payment on the Patients Association's website, supporters are automatically taken to a secure page (pictured below).

If you do not have a PayPal account, simply click the 'Continue' button marked by the red circle.

### The Patients Association

Description	Unit Price	Quantity	Amount
Patients, Not Numbers - People, Not Statistics	£15.00	<input type="text" value="1"/>	£15.00
			Item total: £15.00
			<b>Total: £15.00 GBP</b>
<input type="button" value="Update Totals"/>			

PayPal. Safer. Simpler. Smarter.



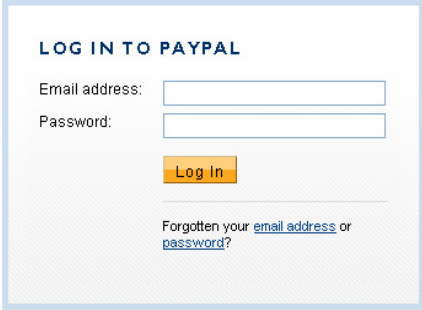
PayPal securely processes payments for **The Patients Association**. You can finish paying in a few clicks.

#### Why use PayPal?

- Pay without revealing your debit or credit card numbers, or your bank account details.
- Speed through checkout. There's no need to enter your address details.

#### Don't have a PayPal account?

Use your credit card or bank account (where available). [Continue](#)



PayPal. Safer. Simpler. Smarter.  
For more information, see our [Privacy Policy](#), [User Agreement](#) and [Key Payment and Service Information](#).

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Click here if you do not have a PayPal account or do not wish to pay through your PayPal account.

Please note, you can change any quantities (if relevant) by entering the desired quantity at the top of the page.

When you have clicked the 'Continue' button, the following page should appear:

### The Patients Association

Description	Unit Price	Quantity	Amount
Patients, Not Numbers - People, Not Statistics	£15.00	<input type="text" value="1"/>	£15.00
			Item total: £15.00
			<b>Total: £15.00 GBP</b>
<input type="button" value="Update Totals"/>			

**Pay with Credit Card or Log In** 

[Learn more](#) about PayPal - the safer, easier way to pay.  
[Enter your billing information](#)

**Country:**

**Payment Type:**

**First Name :**

**Last Name:**

**Billing Address Line 1:**

**Billing Address Line 2:**

(optional)

**Town/City:**

**County:**

**Postcode:**

**Home Telephone:**

**Email:**

For more information about PayPal, please read our [Key Payment and Service Information](#).

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**Already have a PayPal account?**

**Please log in**

Email address:

Password:

Forgotten your [email address](#) or [password](#)?

Please fill as many of the details as possible and your payment should be completed.

If you continue to have problems with the payment system or any other aspect of your order, please do not hesitate to contact the office:

Tel: 020 8423 9111  
Fax: 020 8423 9119  
E-mail: [mailbox@patients-association.com](mailto:mailbox@patients-association.com)